



# Trullo Fedelle – Ceglie Messapica

## **Terms and Conditions of Rental**

### **Arrival & Departure**

Please depart no later than **11.00am** on your final day. If this is not convenient, please speak to Belinda or Victoria as you may be able to leave later, depending on whether we have new guests arriving as they will have to prepare the house for them.

Please do not arrive before **4.00pm** due to the house being prepared and cleaned.

**Please ensure that you have €50.00 to give to our property manager on departure, failure to leave this may result in this amount being deducted from your security deposit.**

### **Winter Rental**

If you are staying in the Spring/Autumn/Winter months you may need to have the central heating on in the mornings/evenings. There is a metered usage charge for the central heating system. Our property manager will read the meter on your arrival, and again on your departure and inform you of what gas has been used and what the charge is.

Gas is charged at €3.00 per cubic litre used.

The amount used will be deducted from your security deposit, and any remaining funds will be returned..

### **General terms and conditions**

- a) We can take no responsibility for loss or damage to any party or personal possessions during your stay or your journey to or from the property, flight delays or cancellations or any acts of God/War/political unrest or any other unforeseen circumstances.
- b) By accepting and confirming your booking, you agree to cover any loss or damage to Trullo Fedelle and/or its contents internally and externally during your stay.
- c) If you have made an advance booking, final payment must be made no later than eight weeks prior to departure, failure to do this will result in cancellation of the booking and the forfeit of the deposit. We take no responsibility in changes to your circumstances and for you having to cancel your booking.
- d) If you cancel before the eight week deadline you must do so in writing, any deposit will then be returned in full.
- e) When making the final payment a separate security deposit is required in the form of a cheque made out to Silvio Bukbardis for £200.00, if you are travelling from outside the UK a cash deposit of 300.00Euro is payable on arrival to the property manager. Any cheque received will not be cashed but if any damage has occurred during your stay, this will be deducted from the security deposit and any remaining funds will be returned. In the event of winter rentals (see above), charges for gas usage will be deducted from the security deposit and any remaining funds will be returned.



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- f) Rental charges are inclusive of weekly bed linen, towels (not beach), a weekly mini clean and electricity and gas for cooking and hot water. If you require additional services, other than the above stated, these are charged at the local rate. Please speak to Belinda & Victoria regarding this matter. Please leave Trullo Fedelle in the same condition of cleanliness and repair as upon arrival.
- g) Please leave the property as you found it. Please remove any rubbish and dispose of responsibly, if our property managers find any significant amount of rubbish after your departure you may be charged for its disposal.

### **Swimming Pool Use**

Please note the below if you are staying when the swimming pool is erected:

- 1) Do not dive from the side into the pool
- 2) Do not lean excessively against the side frame
- 3) Do not stand on the side frame
- 4) If you do not want young children to use the pool there is a key in the kitchen that can unlock the steps, which can then be removed.
- 5) The pool is cleaned once a week, please be aware that the pool man may turn up unannounced
- 6) Please ensure you feet are free from small stones etc as these may puncture the floor of the pool and cause a leak.